# Governor's Efficiency Study Commission Mars Nos. 397, 397.1

Finding aid prepared by Ruth Cody and Maryellen Tinsley

This finding aid was produced using the Archivists' Toolkit

March 27, 2014

Describing Archives: A Content Standard

State Archives of North Carolina March 18, 2014 109 E. Jones Street 4614 Mail Service Center Raleigh, N.C., 27699-4614 (919) 807-7310 archives@ncdcr.gov

## **Table of Contents**

Summary Information	3
Historical Note	.4
Scope and Contents	. 5
Organization	. 5
Administrative Information	5
Related Materials	6
Controlled Access Headings	6
Collection Inventory	. 8
Commission Files.	. 8
Summaries.	12
Working Files.	20

## **Summary Information**

.....

**Repository** State Archives of North Carolina

**Creator** Governor's Efficiency Study Commission.

Creator North Carolina, Office of the Governor.

Title Governor's Efficiency Study Commission

**Date [bulk]** Bulk, 1973-1975

**Date [inclusive]** 1951 to 1978 and undated

**Extent** 65.0 fibredex boxes (26 cubic feet)

**Physcial Contents** Contains mainly typed and hand written manuscript materials. Also

contains some print materials and a few photographs.

**Language** English

#### **Preferred Citation**

[Identification of item] Mars No. 397 and 397.1, Governor's Efficiency Study Commission, State Archives of North Carolina, Raleigh, NC, USA.

### **Historical Note**

On January 16th, 1973, Governor James E. Holshouser, Jr. issued Executive Order Number 1 authorizing the creation of the Governor's Efficiency Study Commission to conduct intensive research on programs and procedures involving the administrative and operating functions of all departments, agencies and commissions of the state government. The Executive Order empowered the representatives of the Commission to investigate and analyze the different facets of state government as they deemed fit. It also directed every office and employee within the Governor's authority to provide all information and assistance necessary for the Commission to make its determinations. According to Governor Holshouser, this effort would complement the reorganization plan of the early 1970s that revised, in stages, the basic structure of state government and its programs.

The Governor appointed Archie K. Davis as the Chairman. Davis had served as Chair to the Board of Wachovia Bank and Trust, President and Chairman of the Research Triangle Foundation, President of the American Bankers Association, and President of the United States Chamber of Commerce. As Chairman, Davis was charged with authority to form a non-profit corporation and to secure the personnel, facilities, and financial assistance to carry out the study. The order further provided that the officers and directors of the corporation would be elected following consultation with the governor. These members were composed of industry, business, educational, and professional representatives. The order also named Warren King and Associates, a private consulting firm, to coordinate the project and advise the Commission.

The study examined the activities of almost all of the executive branch of state government, including the offices of the governor, lieutenant governor, the nine executive departments whose secretaries answer to the governor and the university system. Additionally, the six departments headed by elected members of the Council of State participated. Members of the Executive Committee directly oversaw study teams to evaluate seven specific government functions: General Government, Regulatory and Protective, Social and Human Resources, Transportation, Agricultural and Natural Resources, Public Instruction, and Higher Education. Team members conducted studies through interviews, reports from internal and external sources, compilation and accumulation of research data, and personal observations. They then formulated recommendations which were submitted to the Executive Committee and the Governor in a series of Final Reports. These recommendations, which encompassed everything from the major restructuring of state agencies to the money and time spent typing specific forms, were either implemented, found unacceptable, or marked for further study. The Commission disbanded at the end of 1973. Initially, the work was continued by the by Office of Administrative Management Analysis. Later this office was replaced by the Office of Administrative Analysis, which was created to reduce costs and increase efficiency of the state government.

Before the end of 1973, the Governor's Efficiency Study Commission had submitted almost seven hundred recommendations. Some recommendations required legislative action, but most could be implemented administratively. The Holshouser Administration instituted almost six hundred of the recommendations over a period of twenty-four months and was credited with an annual savings of over sixty-three million dollars. Some observations have been referenced in later years as future governors and

state officials addressed issues of efficiency and government change. Occasionally, recommendations originally marked for more study or considered unacceptable in 1973 were implemented during future terms.

### **Scope and Contents**

This collection contains correspondence, minutes, memoranda, notes, forms, reports, statistical data in a variety of formats, press materials, printed matter, some published materials and a few photographs along with other manuscript materials specific to a variety of government functions. Ranging from 1951 to 1978, the collection is broken into three series. The Commission Files Series contains the materials pertaining to the creation and administration of the Commission. The Summaries Series includes summaries and Final Reports from study teams. The Working Files Series contains the materials accumulated and created by the study teams throughout the course of the study. The bulk of the materials are from 1973 to 1975. Those materials dated prior to 1973 are most often materials accumulated by the teams for their research. Materials dated after 1973 are from the Office of Administrative Management Analysis (before 1975) and the Office of Administrative Analylis (after 1975). There is a small amount of materials dated between 1975 and 1978, which generally refers to the overall results of the Commission and the progress of some of the implemented recommendations.

### **Organization**

Arranged into three main series: Commission Files, Summaries and Working Files. The Commission Files Series is arranged alphabetically by folder title. The Summaries Series is arranged numerically and then alphabetically according to a number scheme originally assigned by the Commission members. The Working Files Series is arranged alphabetically first by state agency and then by folder title.

### **Administrative Information**

#### **Publication Information**

State Archives of North Carolina March 18, 2014

#### **Access to Collection**

Collection is open for research.

#### **Copyright Notice**

Copyright is retained by the authors of these materials, or their descendants, as stipulated by United States copyright law (Title 17 US Code). Individual researchers are responsible for using these materials in conformance with copyright law as well as any donor restrictions accompanying the materials.

#### **Custodial History**

The bulk of the records were transferred from the custody of the Department of Administration to the State Archives on 12/17/1975.

#### **Processing Information**

Processed by David B. Chiswell and Ruth Cody.

Finding Aid by Ruth Cody and Maryellen Tinsley.

#### **Related Materials**

#### **Related Collections**

Additional information on topics found in this collection may be found in the Manuscript and Archives Reference System (MARS) http://mars.archives.ncdcr.gov/BasicSearch.aspx

Related materials may also exist in the records of the Department of Administration, Office and Administrative Analylis, MARS No. 40.70 and the Department of Administration, Office of Policy and Planning, MARS No. 40.52 and also in the Records of Governor James Holshouser, MARS No. 371.

A small amount of materials related to the Governor's Efficiency Study Commission can be found in the Collection of Archie K. Davis Papers located at the University of North Carolina, Wilson Library in Chapel Hill, North Carolina.

## **Controlled Access Headings**

### **Corporate Name(s)**

• North Carolina. Department of Administration.

## Personal Name(s)

- Davis, Archie K.
- Holshouser, James E., Governor

## **Collection Inventory**

1 Commission Files	
	Box
Administration 1973	1
Administrative Analysis Program Plan with Requisitions 1973-1977	1
Analysis of Implementation Progress 1973-1974	1
Career Newsletter 1971-1972	1
Carpooling Project 1977	1
Continuing Education Unit Report by National University Extension Association undated	1
Correspondence 1975	1
Davis, Archie K. of Wachovia Bank and Trust, Chairman Correspondence 1974-1975	1
Executive Order 1973	1
Forward and Overview 1973	1
Furniture and Equipment 1976	1

Graphs 1973-1974	1
Governor's Committee on State Government Reorganization Report 1971-1972	1
Governor's Reports 1974	1
Hand-outs undated	1
Implementation Progress Report 1975	1
Implementation Status Analysis 1974-1975	1
Individual Recommendation Action Report 1974-1976	1
Land Records Management Program 1977	2
Mail Study 1968-1976	2
Legislative Bills Affecting Efficiency Study 1974	2
Legislative Miscellaneous undated	2
Legislative Program 1974	2
Legislative Recommendations undated	2
Legislative Recommendations: More Study 1974-1975	2

Legislative Recommendations: To be Introduced Next Session 1973-1975	2
Legislative Recommendations: Unacceptable 1974	2
Management Task Force Final Report 1977	2
Medicaid 1976-1977	2
Meeting Minutes: Executive Committee 1973	2
Meeting Minutes: Internal Implementation Coordinators 1974	2
Members Listing 1974	2
Memorandums 1975	2
Miscellaneous 1973	2
Miscellaneous A 1974	2
Miscellaneous C 1974	2
Miscellaneous F 1974	2
Miscellaneous K 1974	2
Miscellaneous M 1974	2

Miscellaneous W 1974	2
Miscellaneous X, Y and Z 1974	2
National Science Foundation 1974	2
News Release: Chairman Archie K. Davis 1973	3
News Release: Governor Holshouser 1974	3
News Release: Progress Report on Implementation of Efficiency Study 1974	3
North Carolina State Local Task Force, "New Directions" 1973	3
Office of Administrative Analysis 1975-1978	3
Office of Administrative Analysis: Organization File 1976	3
Office of Administrative Analysis: Space Administration Section 1976	3
Office of Administrative Analysis: Space Issues 1973	3
Official Roster Credits Page 1973	3
Operating Guide and Case Study 1970	3
Periodic Reports 1975-1976	3

Press Releases 1974	3
Space Management Section 1976	3
Statistical Information 1975-1977	3
Survey Sample Format 1977	3
Warren King and Associates 1974	3
Weiner, Arthur E. Correspondence 1974	3
Work Force Reduction 1977	3
Work Force Reduction Final Report 1977	4
2 Summaries	
	Box
Table of Contents 1973	4
Mailing List for Final Reports 1973	4
1 Governor's Office 1973	4
2 Lieutenant Governor's Office 1973	4

3 Department of Administration 1973	4
3A Office of the Budget 1973	4
3B Office of Property and Construction 1973	4
3C Office of Purchase and Contract 1973	4
3D Office of State Planning 1973	4
3E Office of Management Systems 1973	4
3F Office of State Personnel 1973	4
3G Office of General Services 1973	4
3H Office of State and Federal Relations 1973	4
4 Department of the Secretary of State 1973	4
6 Department of State Treasurer 1973	4
7 Department of Justice 1973	4
8 Department of Revenue 1973	4
8A Accounting Division 1973	4

8B Individual Income Tax 1973	4
8C Inheritance and Gift Tax 1973	4
8D Privilege, Beverage and Cigarette Tax 1973	4
8E Intangibles 1973	4
8F Corporate Income Tax 1973	4
8G Sales and Use Tax 1973	4
8H Gas Tax 1973	4
8I Ad Valorum Tax 1973	4
8J Planning and Processing 1973	4
8K Audit and Collection 1973	4
8M Tax Research 1973	4
9 Department of Military and Veterans' Affairs 1973	5
9A State Civil Defense Agency 1973	5
9B Adjutant General's Office 1973	5

9C Veterans' Affairs 1973	5
10 Department of Commerce 1973	5
10A Regulatory Groups: State Funded 1973	5
10B Regulatory Groups: Non State Funded 1973	5
10C Board of Alcoholic Control 1973	5
10D Employment Security Commission 1973	5
11 Department of Labor 1973	5
12 Department of Social Rehabilitation and Control 1973	5
12A Office of Correction 1973	
	Box
12B Office of Youth Development 1973	5
12C Enterprises Revolving Fund 1973	5
12D Office of Parole 1973	5
14 Department of Art, Culture and History 1973	5

15 Department of Human Resources 1973	5
15A Office of Health Services 1973	5
15B Office of Mental Health Services 1973	5
15C Office of Social Services 1973	5
15D Office of Rehabilitation Services 1973	5
15E Office of Medical Care and Institutional Services 1973	5
16 Department of Transportation 1973	5
16A 1 Personnel 1973	5
16A 2 Automated Data Processing 1973	6
16A 3 Fiscal 1973	6
16A 4 Purchasing 1973	6
16B Highway Commission 1973	6
16B 1 Project Control 1973	6
16B 2 Planning and Research 1973	6

6
6
6
6
6
6
6
6
6
6
6
6
6
6

17A Office of Fiscal Management 1973	6
17B Office of Consumer Services 1973	6
17C Office of Agri-Business and Public Services 1973	6
18 Department of Natural and Economic Resources 1973	7
18A Office of Water and Air Resources 1973	7
18B Office of Fisheries and Wildlife 1973	7
18B 2 Wildlife Resources Division, Education Division 1973	7
18C Office of Earth Resources 1973	7
18D Office of Industrial, Tourist and Commercial Resources 1973	7
18E Office of Forest Resources 1973	7
18F Office of Recreation Resources 1973	7
18G Office of Administrative Services 1973	7
19 Department of Public Instruction 1973	7
19A Administrative Services 1973	7

7
7
7
7
7
7
7
7
7
7
7
7
7
7

31 Western Carolina University 1973	7
32 Appalachian State University 1973	7
33 Pembroke State University 1973	7
34 Winston-Salem State University 1973	7
35 Elizabeth City State University 1973	7
36 Fayetteville State University 1973	7
37 North Carolina Central University 1973	7
38 North Carolina School of the Arts 1973	8
3 Working Files	
1 Administration, Department of	
	Box
Annual Plan of Work 1972-1973	8
Central Motor Pool (folder 1 of 2) 1970-1973	8
Central Motor Pool (folder 2 of 2) undated	8

General Services Office (folder 1 of 2) 1971-1973	8
General Services Office (folder 2 of 2) undated	8
Implementation Progress Report 1974	8
Inter Office Mail Service Evaluation Report 1974-1975	8
Inter Office Mail Service Survey and Data 1976	8
Introductions, Evaluations and Miscellaneous Recommendations 1973	8
Inventory of Data Processing Equipment and Personnel 1972	8
Memorandums 1974	9
Office of State Personnel Research Files 1972-1973	9
Office of State Planning 1972-1974	9
Office of State Planning 1972-1974  Personnel Division (folder 1 of 2) 1972-1973	9
Personnel Division (folder 1 of 2) 1972-1973	9
Personnel Division (folder 1 of 2) 1972-1973  Personnel Division (folder 2 of 2) 1972-1973	9

Publications (folder 2 of 2) 1973-1975	10
Purchase and Contract Division: Recommendation Reports (folder 1 of 3) 1973	10
Purchase and Contract Division: Recommendation Reports (folder 2 of 3) 1973	10
Purchase and Contract Division: Recommendation Reports (folder 3 of 3) 1973	10
Purchase and Contract Division: Research File 1972-1973	10
Purchase and Contract Division: Typewriter 1974-1975	10
Recommendations: Implemented undated	10
Recommendations: In Process 1973	10
Recommendations: More Study 1973	10
Recommendations: Unacceptable 1973	10
Space Cost Analysis 1972-1973	11
State Inter-Agency Planning Research File undated	11
Statewide Development Policy 1972	11
2 Agriculture, Department of	

	Box
Consumer Services undated	11
Entomology Division undated	11
Food Distribution: Department Introduction undated	11
Food Distribution: Meat and Poultry Inspection Service undated	11
Implementation Progress Report 1974	11
Introduction Materials 1973	11
Markets 1973	12
Recommendations: Implemented 1973-1974	12
Recommendations: In Process 1973-1974	12
Recommendations: More Study 1973-1974	12
Recommendations: Unacceptable 1973-1974	12
Research Stations (folder 1 of 2) undated	12
Research Stations (folder 2 of 2) undated	12

Seed Testing Division undated	12
Soil Testing Division undated	12
State Fair and Facilities Financial Reports undated	12
State Fair Reports 1971-1972	13
State Fair and Facilities Research Files undated	13
State Farmer's Market undated	13
State Museum Division undated	13
Veterinary Division Animal Health Services undated	13
State Veterinarian Diagnostic Laboratories undated	13
Warehouse Division undated	13
Weights and Measures Division undated	13
Work Plan undated	14
3 Art, Culture and History, Department of	

Archives and History Publications (folder 1 of 2) 1971-1972	14
Archives and History Publications (folder 2 of 2) 1971-1972	14
Efficiency Study Materials 1974-1975	14
Museum of Art 1971-1972	14
North Carolina Arts Council 1971-1972	14
North Carolina Art Society 1971	14
North Carolina Awards Commission 1972	14
North Carolina Bicentennial Commission 1972	14
North Carolina Symphony Society Inc. undated	14
Research Materials undated	14
State Art Museum Building Commission 1967	14
State Library 1968-1972	14
State Library Audio Visual Study 1969-1973	15
4 Commerce, Department of	

	Box
Alcoholic Beverage Control: Publications 1969-1972	15
Alcoholic Beverage Control: Research Files 1972-1973	15
Banking Commission: Introduction 1972-1973	15
Banking Commission: Publications 1971-1972	15
Banking Commission: Research Files 1972-1973	15
Burial Commission 1971-1972	15
Credit Union Division 1969-1972	15
Employment Security Commission: Administrative Review 1970	16
Employment Security Commission: Publications (folder 1 of 6) 1971	16
Employment Security Commission: Publications (folder 2 of 6) 1971	16
Employment Security Commission: Publications (folder 3 of 6) 1971-1972	16
Employment Security Commission: Publications (folder 4 of 6) undated	16
Employment Security Commission: Publications (folder 5 of 6) undated	16

Employment Security Commission: Publications (folder 6 of 6) undated	17
Employment Security Commission: Reports 1971-1972	17
Employment Security Commission: Research File 1973	17
Employment Security Commission: Unemployment Insurance Division undated	17
Employment Security Commission: Unemployment Insurance Processing 1972-1973	17
Implementation Progress Reports 1973-1975	17
Industrial Commission: Flow Chart For Liability Claims Hearing undated	17
Industrial Commission: Publications (folder 1 of 2) undated	17
Industrial Commission: Publications (folder 2 of 2) undated	17
Industrial Commission: Research File 1971-1973	18
Interim Committee Files undated	18
Introductions 1973	18
Memorandums undated	18
North Carolina Milk Commission undated	18

Personnel Class and Position Distribution Report undated	18
Recommendations: Implemented undated	18
Recommendations: In Process undated	18
Recommendations: More Study undated	18
Recommendations: Unacceptable undated	18
Rural Electrification Authority Research File (folder 1 of 2) undated	18
Rural Electrification Authority Research File (folder 2 of 2) undated	18
Savings and Loan Division undated	19
Summary of Base Budget and Request 1973-1975	19
Utilities Commission: Public Utilities Law (Annotated) 1969-1970	19
Utilities Commission: Public Utilities Law Supplement 1971	19
Utilities Commission: Reports 1970-1971	19
Utilities commission: Research Notes undated	19
5 Community Colleges, Department of	

	Box
Annual Plan of Work 1972-1973	19
Administrative Memoranda (1-0 to 1-15) (folder 1 of 4) 1969-1973	19
Administrative Memoranda (2-1 to 3-2) (folder 2 of 4) 1970-1972	20
Administrative Memoranda (4-1 to 6-5) (folder 3 of 4) 1968-1972	20
Administrative Memoranda (7-1 to 16-3) (folder 4 of 4) 1968-1972	20
Continuing Education Programs 1973	20
Degree and Diploma Programs 1973	20
Information and Publication 1973	20
Intra-Office Procedures 1972	20
Lists and Charts 1972	20
Planning and Coordination 1972-1973	20
Planning for the North Carolina Community College System (Vol. 1-4) 1970	20
Position Management Classification and Organization 1971-1972	21

Publications (folder 1 of 2) 1963-1973	21
Publications (folder 2 of 2) 1971-1973	21
Personnel Lists 1973	21
Student Personnel and Program Resources 1973	21
6 Governor's Office	
	Box
Implementation Progress Report 1974	21
Introduction 1973	21
Memorandums 1973	21
Recommendations: Implemented 1974	21
Recommendations: In Progress 1974	21
Recommendations: Unacceptable 1974	21
Research File undated	21
7 Human Resources, Department of	
	Roy

Administration: Implementation Progress Reports 1973-1975	21
Administration: Introduction and Other Recommendations 1973	21
Administration Recommendations: Implemented (folder 1 of 2) 1973-1974	21
Administration Recommendations: Implemented (folder 2 of 2) 1973-1974	22
Administration Recommendations: In Process 1973-1975	22
Administration Recommendations: More Study 1973-1974	22
Administration Recommendations: Unacceptable 1973	22
Administration: Reorganization Recommendations Back-up Data 1973	22
Administration: Session Bill 1973	22
Commission for the Blind: Accounting and Management File undated	22
Commission for the Blind: Administrative and Introduction Materials 1973	22
Commission for the Blind: Base Budget Request 1972-1973	22
Commission for the Blind: Business Enterprises undated	22
Commission for the Blind: Governor Morehead School Budget Report Review undated	22

Commission for the Blind: Governor Morehead School Laundry Data 1972	22
Commission for the Blind: Governor Morehead School Monthly Budget Report 1973	22
Commission for the Blind: Governor Morehead School Personnel Descriptions 1973-1974	22
Commission for the Blind: Governor Morehead School Recommendation Report 1973	22
Commission for the Blind: Medical Program undated	23
Commission for the Blind: Organizational Charts 1972	23
Commission for the Blind: Recommendation Reports 1973	23
Commission for the Blind: Rehabilitation Division Research File 1973	23
Commission for the Blind: Social Services Division 1970-1973	23
Health Services: Administrative and General Data, and Review Notes (folder 1 of 2) 1970-1975	23
Health Services: Administrative and General Data, and Review Notes (folder 2 of 2) 1970-1975	23
Health Services: Epidemiology Division Research Materials 1973	23
Health Services: Laboratory Division Publications 1972-1973	24

Health Services: Medical Examiner System Publications 1973	24
Health Services: Medicaid Standard System Involving Nursing Homes 1973	24
Health Services: Notes on Cost and Positions undated	24
Health Services: Organizational Realignment 1974	24
Health Services: Recommendation 1, Charge Cost Fee for Bacteriological Surveillance of Public Water Supplies 1973	24
Health Services: Recommendation 10, Billing Units to Budget and Accounting 1973	24
Health Services: Recommendation 11, Eliminate Syphilis Serology Before Marrying 1973	24
Health Services: Recommendation 12, Abolish Positions Vacant Six Months 1973	24
Health Services: Reccomendation 13, Consider All Budget Change Requests 1973	
	Box
Health Services: Recommendation 14, Let State Health Director Make Budget 1973	24
Health Services: Recommendation 15, Make Regional Office Organizational Decision 1973	24
Health Services: Recommendation 16, Stop Typing Expense Account Form 1973	24

Health Services: Recommendation 17, Study Feasibility of Central Vital Records 1973	24
Health Records Recommendation 18, Develop Information System Plan (folder 1 of 2) 1972-1973	24
Health Services: Recommendation 18, Develop Information System Plan (folder 2 of 2) 1972-1973	24
Health Services: Recommendation 19, Automate Vital Records Certificates (folder 1 of 2) 1973	24
Health Services: Recommendation 19, Automate Vital Records Certificates (folder 2 of 2) 1973	24
Health Services: Recommendation 20, Let Training Perform Management Development 1973	24
Health Services: Recommendation 21, Make Training a Budget Line Item 1973	24
Health Services: Recommendation 22, Study State Clearinghouse Mechanism 1973	24
Health Services: Sanitary Engineering Board Publications 1971-1973	25
Hospitals and Institutions: Black Mountain Alcoholic Rehabilitation Center 1972-1973	25
Hospitals and Institutions: Broughton Hospital 1971-1973	25
Hospitals and Institutions: Caswell Center 1971-1973	25

Hospitals and Institutions: Caswell Center Master Plan 1972	25
Hospitals and Institutions: Canteen Operations 1971-1973	25
Hospitals and Institutions: Cherry Hospital 1973	25
Hospitals and Institutions: Dorothea Dix Hospital 1971-1973	25
Hospitals and Institutions: Employee Cafeteria 1958, 1971-1973	25
Hospitals and Institutions: John Umstead Hospital 1969-1974	26
Hospitals and Institutions: Murdoch Center 1973	26
Hospitals and Institutions: North Carolina Institution Farms 1971-1973	26
Hospitals and Institutions: O'Berry Center 1972-1973	26
Hospitals and Institutions: Pharmacy 1973	26
Hospitals and Institutions: Sanatorium System General File undated	26
Hospitals and Institutions: Sanatorium System Recommendation 1, Close Western North Carolina Sanatorium 1971-1973	26
Hospitals and Institutions: Sanatorium Recommendation 2, Sell Seven Western Employee Houses 1973	26

Hospitals and Institutions: Sanatorium Recommendation 4, Project Cost Figures for FGEs 1969-1973	26
Hospitals and Institutions: Sanatorium Recommendation 5, Double Employee Meal Charge at Cafeteria 1973	26
Hospitals and Institutions: Sanatorium Recommendation 6, Double Rent for State Owned Housing 1973	26
Hospitals and Institutions: Sanatorium Recommendation 7, Abolish Fourteen Dietary Positions 1973	26
Hospitals and Institutions: Sanatorium Recommendation 8, Abolish Ten Housekeeping Positions 1973	26
Hospitals and Institutions: Sewing Room 1972	26
Hospitals and Institutions: Schools for the Deaf 1973	27
Hospitals and Institutions: Walter B. Jones Alcoholic Rehabilitation Center 1971-1973	27
Hospitals and Institutions: Western Carolina Center Accounting Office 1971-1975	27
Hospitals and Institutions: Western Carolina Purchasing Office 1973	27
Hospitals and Institutions: Western Carolina Service Unit 1972	27
Hospitals and Institutions: Wright School 1972-1973	27

Medical Services (folder 1 of 2) 1972-1973	27
Medical Services (folder 2 of 2) 1972-1973	27
Medical Services: Hospital Care 1973	27
Medical Services: Levels of Care 1970-1973	27
Medical Services: Medical Payments to Providers Audit 1973	27
Medical Services: National Guard 1972-1973	27
Mental Health: Administrative File 1972-1973	28
Mental Health: Management Analysis Staff (folder 1 of 2) 1969-1973	28
Mental Health: Management Analysis Staff (folder 2 of 2) 1969-1973	28
Mental Health: Services 1973	28
Reimbursements 1973	28
Rental Housing 1969-1973	29
Social Services: Administrative Central File 1973	29
Social Services: Administrative Research File 1970	29

Social Services: Basic Functions 1972-1973	29
Social Services: Co-insurance 1972-1973	29
Social Services: Comptroller File (folder 1 of 2) 1972-1973	29
Social Services: Comptroller File (folder 2 of 2) 1972-1973	29
Social Services: Cost Improvement Program 1973	29
Social Services: County Social Service Organization undated	29
Social Services: Disability Determination 1970-1973	29
Social Services: Economic Opportunity Division Research Files 1970-1973	29
Social Services: General Statutes 1971	29
Social Services: Field Services Division 1971-1973	30
Social Services: Flat Grant Payment System 1972-1973	30
Social Services: Paternity Support 1973	30
Social Services: Psychology Services 1972	30
Social Services: Recommendations 1973	30

Social Services: Removal of Medicaid Providers 1973	30
Social Services: Solicitation and Line Recommendations 1973	30
Social Services: Welfare Program Divisions 1970-1973	30
Social Services: Welfare Program Food Stamps 1973	30
Special Services 1972-1973	30
Statistics and Program Analysis 1971-1973	30
Vocational Rehabilitation 1973	30
Word Processing 1973	31
8 Justice, Department of	
8 Justice, Department of	Box
8 Justice, Department of  General Information 1972-1973	<b>Box</b> 31
General Information 1972-1973	
General Information 1972-1973	31

Recommendations: Implemented 1973	31
Recommendations: In Process 1974	31
Recommendations: Unacceptable 1974	31
10 Lieutenant Governor, Office of	
	Box
Lieutenant Governor's Office 1973-1974	31
11 Military and Veteran's Affairs, Department of	
	Box
Administrative Introduction (folder 1 of 2) 1973	31
Administrative Introduction (folder 2 of 2) 1973	31
Civil Defense Agency 1970-1972	31
Civil Defense Agency Recommendation Report 1973	31
Individual Recommendations and Progress Reports 1973-1974	31
Kiefer File 1970-1973	32
Organization 1974-1973	32

Position Descriptions 1951-1973	32
Recommendations: Implemented 1973	32
Recommendations: In Process 1973	32
Recommendations: More Study 1973	32
Recommendations: Unacceptable 1973	32
12 Natural and Economic Resources, Department of	
	Box
Administrative Services 1971, 1973	32
Administrative Services: Accounts Payable 1973	32
Administrative Services: Accounts Payable 1973  Administrative Services: Cost Accounting 1973	32
Administrative Services: Cost Accounting 1973	32
Administrative Services: Cost Accounting 1973  Administrative Services: Forestry Division 1973	32 32

Administrative Services: Personnel Job Classifications 1971-1973	33
Administrative Services: Physical Services 1973	33
Administrative Services: Public Affairs 1973	33
Administrative Services: Recommendations 1973	33
Commerce and Industry 1972-1975	33
Commercial and Sports Fisheries (folder 1 of 2) 1971-1973	33
Commercial and Sports Fisheries (folder 2 of 2) 1972-1973	33
Community Service 1972-1973	33
Implementation Progress Reports 1973-1975	34
Industry, Tourism and Community Resources 1972-1973	34
Industry, Tourism and Community Resources: Notes on Reorganization 1973	34
Job Classifications 1973	34
Office of Recreation Resources (folder 1 of 2) 1972-1973	34
Office of Recreation Resources (folder 2 of 2) 1963-1973	34

Recreation Division: Kerr Lake (folder 1 of 2) 1971-1973	34
Recreation Division: Kerr Lake (folder 2 of 2) 1969-1973	34
Science and Technology 1967-1976	35
Travel and Promotion 1972-1973	35
Water and Air Resources: Administrative Services 1972-1973	35
Water and Air Resources: Air Quality Division 1973	35
Water and Air Resources: Planning Division 1972-1974	35
Water and Air Resources: State Grants Program 1971	35
Water and Air Resources: Water Management Division 1970-1973	35
Water and Air Resources: Waterways and Seashore Division 1973	35
Wildlife Resources Commission: Administration Services (folder 1 of 2) 1966-1973	35
Wildlife Resources Commission: Administration Services (folder 2 of 2) 1966-1973	36
Wildlife Resources Commission: Education 1970-1973	36
Wildlife Resources Commission: Division of Game 1970-1973	36

Wildlife Resources Commission: Inland Fisheries 1972-1973	36
Wildlife Resources Commission: Motorboats and Water Safety 1967-1973	36
Wildlife Resources Commission: Protection Division 1972-1973	36
13 Public Instruction, Department of	
	Box
Accounting Division 1972-1973	36
Agency Services 1970-1974	36
Business Affairs undated	36
Consolidation of School Districts 1972-1973	36
Controller's Office 1972-1975	36
Controller's Office: Auditing and Accounting 1973	36
Controller's Office: Data Processing 1970-1973	37
Controller's Office: Division of Personnel 1973	37
Correspondence 1973-1974	37

Equipment Section (folder 1 of 2) 1969-1973	37
Equipment Section (folder 2 of 2) 1968-1973	37
Executive Committee 1973	37
Implementation Progress Report 1974-1975	37
Insurance Division 1972-1973	37
Introduction 1973	37
Management Information 1970-1973	37
Plant Operation 1973	37
Program Services 1973	38
Recommendations: Implemented 1974	38
Recommendations: In Process 1973-1975	38
Recommendations: More Study 1973	38
Recommendations: Unacceptable 1973-1974	38
Research and Development 1973	38

Reorganization 1970-1972	38
Team 6 Reports (folder 1 of 3) 1973	38
Team 6 Reports (folder 2 of 3) 1973	38
Team 6 Reports (folder 3 of 3) 1973	38
Team 6 Roster and Member Information 1973	38
Special Services 1973	38
State Board of Education 1972-1973	38
Teacher Allotment and General Control 1971-1973	38
Team Meetings 1973	39
Textbook Division 1969-1973	39
Transportation Division: School Buses (folder 1 of 2) 1966-1972	39
Transportation Division: School Buses (folder 2 of 2) 1971-1973	39
14 Revenue, Department of	
	Box

Revenue (folder 1 of 2) 1972-1973	39
Revenue (folder 2 of 2) 1973-1975	39
Accounting Division 1971-1973	39
Ad Valorem Tax Division (folder 1 of 2) 1969-1973	39
Ad Valorem Tax Division (folder 2 of 2) 1973	40
Corporate Income and Franchise Tax 1962-1973	40
Data Processing Subcommittee 1972-1973	40
Field Audit and Collection 1969-1973	40
Gasoline Tax 1969-1973	40
Implementation Progress 1973-1975	40
Individual Income Tax Division 1971-1973	40
Inheritance and Gift Tax Division 1963-1972	40
Intangibles Tax Division 1963-1973	40
Introduction 1973	41

Privilege License, Beverage and Cigarette Tax Division (folder 1 of 2) 1969-1976	41
Privilege License, Beverage and Cigarette Tax Division (folder 2 of 2) 1970-1973	41
Recommendations: Implemented 1973-1974	41
Recommendations: In Process 1974-1975	41
Recommendations: More Study 1973-1975	41
Recommendations: Unacceptable 1972-1974	41
Sale and Use Tax Division 1965-1973	41
Tax Research 1973	41
15 Secretary of State, Department of	
	Box
Secretary of State 1972-1973	41
Implementation Progress Report 1974	42
16 Social Rehabilitation and Control, Department of	
	Box
Administrative Files (folder 1 of 2) 1972-1973	42

Administrative Files (folder 2 of 2) 1972-1973	42
Audit Report 1970-1971	42
Health Services Operation 1972	42
Implementation Progress Report 1973-1974	42
Individual Recommendation Reports 1973	42
Information undated	42
Introduction 1973	42
Memorandums 1974	42
Paroles and Probation: Research Files 1967-1973	43
Paroles and Probation: Supervision 1970-1973	43
Prison Enterprises 1973	43
Recommendations: Implemented 1973-1974	43
Recommendations: In Process 1973-1976	43
Research Files (folder 1 of 2) 1971-1973	43

Research Files (folder 2 of 2) 1972-1973	43
Research and Planning Division	44
Secretary's Office 1972-1973	44
Youth Development 1968-1973	44
Youth Development: Biennial Report 1970-1972	44
Youth Development: Miscellaneous (folder 1 of 3) 1971-1975	44
Youth Development: Miscellaneous (folder 2 of 3) 1966-1973	44
Youth Development: Miscellaneous (folder 3 of 3) 1971-1973	45
17 Transportation, Department of	
	Box
Administrative Materials (folder 1 of 2) 1973	45
Administrative Materials (folder 2 of 2) 1973	45
Administrative Materials, Introduction 1973	45
Assistant Chief Engineer, Construction and Maintenance 1973	45

Branch Auditing 1973-1974	45
Branch Inspection undated	45
Bridge Construction 1973	45
Bridge Design 1973	45
Bridge Location and Hydraphic Department 1973	45
Bridge Maintenance 1973	45
Central Maintenance Department 1973	45
Construction Department undated	45
Engineer Division 1973	45
Engineer Division 1 1971-1973	45
Engineer Division 2 1973	46
Engineer Division 3 1973	46
Engineer Division 4 1973	46
Engineer Division 5 1973	46

Engineer Division 6 1973	46
Engineer Division 7 1973	46
Engineer Division 8 1973	46
Engineer Division 9 1973	46
Engineer Division 10 1972-1973	46
Engineer Division 11 1973	46
Engineer Division 12 1970-1973	46
Engineer Division 13 1970-1973	46
Engineer Division 14 1973	46
Engineer Division, General 1972	46
Equipment Department 1972-1973	46
Equipment Department: Allocation of Funds 1971-1973	47
Equipment Department: Data 1972-1973	47
Equipment Department: Manpower Listings 1972-1973	47

Equipment Department: Rental Policy Manual 1972	47
Ferry Operations 1970	47
Financial Security 1972-1973	47
Fiscal Department (folder 1 of 3) 1968-1973	47
Fiscal Department (folder 2 of 3) 1968-1973	47
Fiscal Department (folder 3 of 3) 1968-1973	47
Functions and Manning Charts undated	48
General Information 1972	48
Governor's Aviation Commission 1973	48
Governor's Highway Safety Program undated	48
Implementation Progress Reports 1973-1975	48
Implementation Status Reports 1974-1975	48
Landscaping Plans 1973	48
Locations and Surveys undated	48

Mail Inspection 1972-1973	48
Maintenance Personnel Information undated	48
Maintenance Personnel Standards 1969-1973	48
Materials and Tests Department 1973	48
Motor Pool Subcommittee 1973	49
Motor Vehicles: Administration Office 1972-1973	49
Motor Vehicles: Common Carrier Tax Division 1973	49
Motor Vehicles: Data Processing 1973	49
Motor Vehicles: Driver Education and Accident Records undated	49
Motor Vehicles: Drivers License Division (folder 1 of 2) 1970-1973	49
Motor Vehicles: Drivers License Division (folder 2 of 2) 1970-1973	49
Motor Vehicles: Fiscal 1973	49
Motor Vehicles: Highway Patrol 1972-1973	49
Motor Vehicles: Highway Patrol Forms and Reports Manual 1970	49

Motor Vehicles: Highway Patrol Policies and Procedures Manual 1971	49
Motor Vehicles: Highway Safety Promotion Division 1973	49
Motor Vehicles: License and Theft Division 1973	50
Motor Vehicles: Office of Planning and Research 1974	50
Motor Vehicles: Organizational Charts undated	50
Motor Vehicles: Personnel Division undated	50
Motor Vehicles: Purchasing Division undated	50
Motor Vehicles: Registration Division 1972-1973	50
Motor Vehicles: Traffic Records Information 1973	50
Motor Vehicles: Traffic Safety and Education undated	50
Organizational Charts undated	50
Photogrammetry Department 1973	50
Planning 1972	50
Plan of Work 1972	50

Port Authority 1972-1973	50
Preconstruction Department 1973	50
Project Control Department 1973	51
Recommendations: Implemented (folder 1 of 2) 1973-1974	51
Recommendations: Implemented (folder 2 of 2) 1973-1974	51
Recommendations: More Study 1973-1974	51
Recommendations: Unacceptable 1973-1978	51
Right of Way 1973	51
Roadway Design 1973	51
Safety 1972-1973	51
Safety and Emergency Planning 1973	51
Secondary Roads undated	51
State Highway Commission: Biennial Report 1969-1972	51
State Highway Commission: Data Processing 1971-1973	52

State Highway Commission: Equipment Department 1970-1973	52
State Highway Commission: Equipment Inventory 1973	52
State Highway Commission: Expenditures 1971-1972	52
State Highway Commission: Field Investigation Report for Traffic Paint 1968	52
State Highway Commission: Force Account Construction Study 1973	52
State Highway Commission: Maintenance Activity (folder 1 of 2) 1970-1973	52
State Highway Commission: Maintenance Activity (folder 2 of 2) 1970-1973	53
State Highway Commission: Minutes 1972	53
State Highway Commission: North Carolina State University Research Coordination undated	53
State Highway Commission: Pay Item List 1973	53
State Highway Commission: Personnel Class and Position Reports 1973	53
State Highway Commission: Personnel Information 1972	53
State Highway Commission: Planning and Research Maintenance Study Report 1972	54

State Highway Commission: Procedures Manual for Data Collection System 1973	54
State Highway Commission: Purchasing and Central Services Department 1971-1973	54
State Highway Commission: Radio Directory 1973	54
State Highway Commission: Repair Parts Inventory Statement 1973	54
State Highway Commission: Summary of Maintenance Cost by System 1972	54
Traffic Engineering Department (folder 1 of 3) 1971-1973	54
Traffic Engineering Department (folder 2 of 3) 1971-1973	54
Traffic Engineering Department (folder 3 of 3) 1971-1973	54
Traffic Engineering Department, Pavement Marking Report 1973	55
18 Treasurer, Department of	
	Box
Introduction 1973-1974	55
Recommendations: Implemented 1973	55
Recommendations: In Process 1973-1974	55

Recommendations: Unacceptable 1973

19 Universities

Box

Agricultural and Technical College 1968-1973

55

Appalachian State University (folder 1 of 2) 1971-1973

Appalachian State University (folder 1 of 2) 1971-1973 55 Appalachian State University (folder 2 of 2) 1971-1973 55 Board of Higher Education undated 55 Board of Higher Education, Statistical Abstract 1971-1972 55 East Carolina University 1973 56 East Carolina University: Audit Report (folder 1 of 2) 1971-1972 56 East Carolina University: Audit Report (folder 2 of 2) 1971-1972 56 East Carolina University: Personnel and Position Distribution Report 1973 56 East Carolina University: Self-Study (folder 1 of 2) 1972 56 East Carolina University: Self-Study (folder 2 of 2) 1972

Elizabeth City State University: Publications 1972-1973	56
Elizabeth City State University: Self-Study 1971	56
Fayetteville State University 1971	57
Fayetteville State University: Publications 1971-1973	57
North Carolina Central University 1971-1973	57
North Carolina Central University: Publications (folder 1 of 2) 1971-1973	57
North Carolina Central University: Publications (folder 2 of 2) 1971-1973	57
North Carolina School of the Arts 1971-1974	57
North Carolina State University (folder 1 of 2) 1971-1973	57
North Carolina State University (folder 2 of 2) 1971-1973	57
North Carolina State University: Agricultural Experiment Stations 1973	58
North Carolina State University: Agricultural Extension Service 1972	58
North Carolina State University: Agricultural Extension Service, Impact '76 Program 1972	58

North Carolina State University: Agricultural Extension Service, Job Descriptions 1972	8
North Carolina State University: Agricultural Extension Service, Wake County Plan of Work 1972-1973	8
North Carolina State University: Industrial Extension Services 1970	8
North Carolina State University: Instructions to Architects and Engineers 1972	8
North Carolina State University: Local Task Force 1973	8
North Carolina State University: Physical Plant 1969-1973	9
North Carolina State University: Report on Audit (folder 1 of 2) 1970-1971	9
North Carolina State University: Report on Audit (folder 2 of 2) 1970-1971	9
North Carolina State University: Self-Study 1973	9
Office of State Personnel Salary Plan Report 1972	0
Pembroke State University (folder 1 of 2) 1972-1973	0
Pembroke State University (folder 2 of 2) 1972-1973	0
State Personnel Act Exemptions 1973	0

University of North Carolina at Asheville 1971-1973	60
University of North Carolina, Board of Governors 1973	60
University of North Carolina at Chapel Hill 1970-1973	60
University of North Carolina at Chapel Hill: Administrative Information 1971-1972	60
University of North Carolina at Chapel Hill: Annual Commencement 1972	60
University of North Carolina at Chapel Hill: Chemistry circa 1970	61
University of North Carolina at Chapel Hill: Computer Science 1971-1973	61
University of North Carolina at Chapel Hill: Independent Recommendation Reports (folder 1 of 4) 1973	61
University of North Carolina at Chapel Hill: Independent Recommendation Reports (folder 2 of 4) 1973	61
University of North Carolina at Chapel Hill: Independent Recommendation Reports (folder 3 of 4) 1973	61
University of North Carolina at Chapel Hill: Independent Recommendation Reports (folder 4 of 4) 1973	61
University of North Carolina at Chapel Hill: Institute of Government 1972	61

University of North Carolina at Chapel Hill: Morehead Planetarium 1972	61
University of North Carolina at Chapel Hill: North Carolina Memorial Hospital (folder 1 of 2) 1973	61
University of North Carolina at Chapel Hill: North Carolina Memorial Hospital (folder 2 of 2) 1969-1973	62
University of North Carolina at Chapel Hill: Office of Research Administration 1971-1973	62
University of North Carolina at Chapel Hill: Personnel Department 1971-1973	62
University of North Carolina at Chapel Hill: Personnel and Position Distribution Report 1973	62
University of North Carolina at Chapel Hill: Physical Plant 1972	62
University of North Carolina at Chapel Hill: Print Shop undated	62
University of North Carolina at Chapel Hill: Purchasing 1972-1973	62
University of North Carolina at Chapel Hill: Security and Parking 1972	62
University of North Carolina at Chapel Hill: J. N. Smith File 1972-1973	62
University of North Carolina at Chapel Hill: Student Affairs undated	62

University of North Carolina at Chapel Hill: Student Stores 1972-1973	62
University of North Carolina at Charlotte (folder 1 of 3) 1965-1973	63
University of North Carolina at Charlotte (folder 2 of 3) 1965-1973	63
University of North Carolina at Charlotte (folder 3 of 3) 1965-1973	63
University of North Carolina at Greensboro 1971-1973	63
University of North Carolina at Greensboro: Catalog 1971-1973	63
University of North Carolina at Greensboro: Individual Recommendation Reports 1973	63
University of North Carolina at Greensboro: Self-Study (folder 1 of 3) 1972	63
University of North Carolina at Greensboro: Self-Study (folder 2 of 3) 1972	64
University of North Carolina at Greensboro: Self-Study (folder 3 of 3) 1972	64
University of North Carolina System: Budget Requests (folder 1 of 3) 1973-1975	64
University of North Carolina System: Budget Requests (folder 2 of 3) 1973-1975	64
University of North Carolina System: Budget Requests (folder 3 of 3) 1973-1975	64
University of North Carolina System: Computer Recommendations 1973	64

University of North Carolina System: Development and Equipment Acquisition 1973	64
University of North Carolina System: General Warehouse and Stores 1972	64
University of North Carolina System: Implementation Progress Report 1973-1975	64
University of North Carolina System Recommendations: In Process 1973-1975	65
University of North Carolina System Recommendations: More Study 1973-1975	65
University of North Carolina System Recommendations: Unacceptable 1973	65
University of North Carolina at Wilmington 1971-1973	65
University of North Carolina at Wilmington: Publications (folder 1 of 2) 1971-1973	65
University of North Carolina at Wilmington: Publications (folder 2 of 2) 1971-1973	65
University of North Carolina at Wilmington: Self-Study 1971	65
Western Interstate Commission for Higher Education 1972	65
Western Carolina University 1973	65
Winston-Salem State University 1971-1973	65